MOTRONIC DME/ECU REPAIR FORM

A copy of this form must accompany each unit sent in for service.

911CHIPS • 3417 Andrita Street • Los Angeles, CA 90065 • tel: (323) 819-0722 • fax: (424) 262-2212 • info@911chips.com

Customer Information:

Name: _____ Date: _____

Contact Person: _____ Email: _____

Shipping Address: _____

City: _____ State: _____ Zip: _____

Ph. Number: _____ Fax: _____

Service Requested (Please Initial Line)

_____Repair ____Bench Test ($150 fee)

_____ Install performance chip (list engine mods if any in description below)

Bench test fee waived if unit is approved for repair.

5-YEAR WARRANTY on PARTS & LABOR

Unit Part Number: **Vehicle Year & Model:**

Check all that apply or you are aware of:

- ☐ intermittent operation/cut outs
- ☐ does not start or run at all
- ☐ no start, but can smell gas
- ☐ new DME relay
- ☐ aftermarket ign. system installed
- ☐ replaced/tested TDC sensor
- ☐ replaced/tested RPM sensor
- ☐ replaced/tested head temp sensor
- ☐ new O2 sensor
- ☐ new idle control valve
- ☐ DME runs hot
- ☐ no spark
- ☐ no fuel
- ☐ runs rich
- ☐ lightweight flywheel
- ☐ engine is a transplant
- ☐ has a rebuilt air flow meter
- ☐ replaced coil(s)
- ☐ new ignition wires/cap/rotor
- ☐ new ignition modules (964)

Describe Failure/Symptoms:

_____

_____

_____

_____

_____

_____

_____

_____ >> use back if needed.

Select Payment Method (Default payment method if no selection is made will be COD Secured):

- ☐ Check/Money Order enclosed
- ☐ Credit Card (Visa, Mastercard, Discover)
- ☐ Credit Card (Contact us for acct #s)
- ☐ COD ($10.00 Surcharge) (Cashiers check or Money Order only)

Credit Card Billing Information - Please enter the following information exactly as it appears on your credit card statement:

Name: _____

Credit Card Type: _____ Credit Card #: _____ Expiration: _____

Card Security Code: _____ (final 3 digits on back of Visa, MC, or Discover)

Billing Address of Credit Card: _____

Authorized Signature _____ Date _____

Repairable units will be repaired as requested and return shipped by USPS Priority or FedEx ground within the continental U.S. unless otherwise specified. A $16 shipping charge is added to each unit shipped in the USA. International packages shipped by US Postal or optionally FedEx at the additional cost.

Ship Unit to:

911CHIPS
3417 Andrita St.
Los Angeles, CA 90065
Phone: (323) 819-0722 Fax: (424) 262-2212